



Saturna Net Cooperative - Acceptable Use Policy

The Saturna Net Cooperative (SNC), Acceptable Use Policy is designed to make sure the Coop is protected from potential legal claims.

We require that you agree to, and comply with the terms of this Acceptable Use Policy as a condition of receiving network access or network services from SNC.

1) Lawful Use

1.1) SNC provided Internet service may only be used for lawful purposes. Transmission, distribution or storage of any material in violation of any applicable law or regulation is prohibited. This includes, without limitation, material protected by copyright, trademark, trade secret or other intellectual property rights used without proper authorization, as well as material that is or may be considered as obscene, defamatory or constitutes a threat. SNC does not assume any responsibility for material available, transmitted, stored or otherwise accessible through the SNC network. Using the SNC internet service for the transmission or storage of material protected by copyright or by other intellectual property rights without the consent of the relevant rights holders may be an infringement of Canadian copyright law and could give rise to criminal and civil liability,(NB subject to amendment by Insurer)

2) Internet abuse

While using SNC services you are prohibited from engaging in Internet abuse, as defined but not limited to the list below:

2.1. Unauthorized use of an SNC Internet account.

2.2. Using the SNC Systems network to gain **unauthorized access to any computer system.**

2.3. Knowingly performing an act that will interfere with the normal operation of computers, terminals, peripherals, or networks.

2.4. Knowingly running or installing on any computer system or network, or giving to another user, a program intended to damage or to place an excessive load on a computer system or network. This includes but is not limited to programs known as computer viruses, Trojan horses, worms, and malware.

2) Internet Abuse – cont.

2.5. Attempting to bypass network or computer security systems.

2.6. Using a residential account for commercial purposes without having a commercial account in place.

2.7. Selling or distributing SNC's signal or bandwidth to others in any way.

2.8. Sending mass mailings to individuals who have not expressly agreed to be contacted in this manner.

2.9 SNC reserves the right to restrict a user who causes undue congestion on the network by their online activity.

3) Exclusion of Liability

3.1 In no event shall SNC or its Board of Directors, employees, agents or servants be liable for any damages, direct or indirect, consequential or otherwise, including, without limitation: system damages, loss of data, loss of business or damages for loss of business profits, business interruption or loss of business information and whether the same arise in contract or in tort or arise by reason of anything done or omitted to be done by or on behalf of said SNC.

3.2 SNC reserves the right to terminate/restrict any internet access at any time for any reason. Our sole liability will be the refund of any unused portion of the monthly fees.

3.3) SNC makes no claim as to providing guaranteed minimum/constant bandwidth and service may vary.

4) Security

4.1) Any local network connected by wireless router to a SNC network connection must be configured to allow authorized use only. Any use of the network connection is the customer's responsibility. Customers are responsible for all use of the services under this Agreement by them, their employees, agents, contractors, invitees and clients, regardless of whether such use is with or without consent.

5) Equipment And Access

5.1) To establish service and maintain the network, SNC may install equipment on the property of users, and those users will allow reasonable access and power supply to this equipment.

5.2) All equipment supplied by SNC remains the property of SNC.

6) Violation Of Terms

Any customer found to be in violation of these terms will be contacted and asked to stop said violation. Further violations may result in termination, without warning, of any network services. In the event of this type of termination, SNC is not obliged to make remedy in the form of a refund or any other means.

Saturna Net Co-operative Board of Directors

July 2016