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## Systems Announcement

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Saturna Net Co-operative

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Dear Co-operative members,

The phase one physical rebuilding of our system is complete and phase one of our automated billing system is being initiated.

As is currently the case, our billing cycle will run from the 15<sup>th</sup> to the 15<sup>th</sup> of each month with all service paid for in advance. That is to say, service for September 15<sup>th</sup> through October 15<sup>th</sup> must be paid prior to September 15<sup>th</sup>.

And, as is now the case, a charge will be added to all past due accounts at the rate of **2%** per month (i.e. a compounded rate of **26.8%** per annum calculated monthly).

If an account remains past due for more than 15 days, the server will automatically disconnect that member. Service can not resume until all fees, including the interest due, have been paid in full.

Regards,  
SNC Support Team